

PAULA CUMMINGS, Licensed Professional Counselor

Client Information Form

Client Name: _____

Date of Birth: _____

Mailing Address: _____
Street _____ City _____ Zip _____

Home Phone: _____ **Cell Phone:** _____ **Okay to leave a message?** _____

E-Mail: _____

Responsible Party: _____ **Relationship to Client:** _____

Whom to contact in case of emergency? _____ **Name** _____ **Phone** _____

If you have insurance it is your responsibility to contact your insurance company to find out what portion of the fees will be covered by your plan. If you would like me to bill your insurance company for you, please provide the following information and a copy of your insurance card.

Name of Insurance Company: _____ **Plan Type:** _____

Subscriber's Name: _____ **Subscriber's D.O.B.:** _____

Subscriber's I.D.#: _____ **Group I.D.#:** _____

Subscriber's Employer: _____ **Has the deductible been met?** _____

Co-pay Amount: _____ If you have additional insurance coverage, name of secondary insurance: _____

Payment/co-payment is required at the time of service. Cash, check, debit, Visa, MasterCard, Discovery, or American Express. For all credit and debit card transactions, an additional 3% fee will be charged. For returned checks, a \$35 processing fee will be assessed. Fees for services are:

- \$215 for Initial Intake
- \$165 for a 60-minute individual session
- \$225 for a 75 minute family session

I understand that I am ultimately responsible for these fees, and agree to pay any balance not covered, or disallowed by insurance. I further understand, and agree that I will be charged \$50 for any missed session that I fail to cancel within 24 hours. I hereby authorize release of any personal information necessary to process my claim, including diagnosis. I understand that this information may become a permanent part of my insurance record. I authorize payments of benefits directly to Paula Cummings, LPC.

Printed Name of Responsible Party

Date

Signature of Responsible Party

Paula Cummings- M.A. in Counseling & Licensed Professional Counselor

INFORMED CONSENT

Your counselor holds a Master's Graduate Degree in Community Counseling and is a Licensed Professional Counselor and adheres to a code of Ethics governed by The American Counseling Association. These ethics exist to protect you as a client as well as your therapist. You can read the ACA code of ethics in its entirety at www.oregon.gov/OBLPCT.

What you say during counseling is confidential, and will not be disclosed to anyone outside of the supervision process (see above) without your permission, but there are some exceptions to confidentiality. Counselors are required by law, and by their professional ethics, to break confidentiality (a) if a counselor believes that someone is seriously considering and likely to attempt suicide; (b) if a counselor believes that someone intends to assault another person; (c) if a counselor believes someone is engaging or intends to engage in behavior which will expose another person to a potentially life-threatening communicable disease; (d) if a counselor suspects abuse, neglect, or exploitation of a minor or an incapacitated adult; (e) if a counselor believes that someone's mental condition leaves the person gravely disabled; (f) if required by law to disclose information; (g) if records of clients need to be read by authorized auditors or researchers for approved purposes.

Media Disclosure: Please read and initial the following statements:

1. I understand that due to the nature of electronic communication, any e-mails, texts, phone calls and voicemails between my counselor and me, though exchanged only between us, are not guaranteed to be strictly confidential. I accept this and give my consent to communicate via electronic means. Initials _____
2. I understand that due to the lack of guaranteed confidentiality in electronic communication, my counselor will only correspond regarding scheduling and payment logistics, but not about session content. Initials _____
3. I understand that while I may be a part of various social media groups (i.e. Facebook, Pinterest), my counselor will maintain professional boundaries with me and will not be linked to me on any social media sites. Initials _____

Understandings: Please read and initial the following statements:

4. I have read and understand the information on this page and on the attached PDS provided. I also understand the limits of confidentiality as described above. If there is anything I do not understand, I will seek clarification from my counselor before I sign. Initials _____
5. By signing this form I also recognize that I am agreeing to enter into a therapy relationship and will be receiving clinical counseling for treatment of my presented issues. Initials _____
6. I have read and agree to the HIPPA Disclosure Statement. Initials _____

Client

Date

Counselor

Date

Emergency Contact (Printed Name)

Phone Number

If the client is age 14 or under this portion to be signed by PARENT/GUARDIAN:

I affirm that I am the legal parent or guardian of (client's name): _____

I understand the above information, and I do grant permission for my child to participate in individual and or group counseling. I understand that what my child discusses with his/her counselor will be confidential between only them, unless the above "mandatory reporting" issues arise.

I understand that my child (the client) will be building a safe and trusting relationship with the therapist for his/her own health and development and that I will not be discussing his/her counseling sessions with Paula Cummings (the therapist).

Parent/Guardian's Full Legal Name (s): _____

Signature of parent/guardian: _____ Date: _____

Witness signature: _____ Date: _____

For the client (minor who is under the age of 18 years) to sign:

I, (client's name) _____, understand that what I say to my counselor will be held in strict confidentiality, unless any of the mandatory reporting issues regarding my safety outlined above arise.

Because I am under my parent's guardianship I understand that they may be involved in the logistics of my counseling session. I give my counselor, Paula Cummings, full permission to be in contact with my parents regarding the following issues, if needed:

- Scheduling of appointments; including day, time and duration. _____ initial. _____ initial.
- Billing and Payment matters. _____
- Professional referral information, i.e. names of other healthcare professionals, if needed. _____ initial.

Client (Minor) Signature _____ Date: _____

Counselor's Signature _____ Date: _____

Notice of HIPPA Privacy practices of Paula Cummings, LPC. This notice describes how medical information about you may be used and disclosed and how you can get access to this information.

HOW YOUR HEALTH INFORMATION MAY BE USED AND DISCLOSED:

The uses and disclosures of your health information fall into the categories below. Your health information will not be used or disclosed for any other purposes unless you give your written authorization to do so. You may revoke an authorization, at any time, in writing, except to the extent that we may have taken an action in reliance on the use or disclosure indicated in the authorization.

A. Uses and Disclosures for Payment.

- We may use and disclose your health information for payment activities. For example, in order to obtain payment, we may give your general health plan information about your care.

B. Uses and Disclosures of Your Health Information That May Be Made Unless You Object.

- **Appointment Reminders.** We may use and disclose health information to contact you as a reminder that you have an appointment.
- **Treatment Alternatives.** We may use and disclose health information to tell you about or recommend possible treatment options or alternatives that may be of interest to you. We will obtain your authorization first, if we receive direct or indirect payment from a third party for the communication.
- **Individuals Involved In Your Care.** We may release health information to a person who is involved in your medical care or helps pay for your care unless you restrict such disclosure.

C. Uses and Disclosures We May Make Without Your Authorization.

- **Required By Law.** We will disclose your health information as required by law.
- **Health or Safety.** We may use and disclose your health information to a person who is able to prevent or lessen a serious threat to the health and safety of you or the public.
- **Business Associates.** We may disclose your health information to our business associates that perform functions or services on our behalf.
- **Military and Veterans.** If you are a member of the armed forces, we may release health information as required by military command authorities.
- **Lawsuits and Disputes.** We may disclose your health information to answer a court or administrative order, subpoena, discovery request, or other process as permitted by law.

D. Uses and Disclosures That Require Your Authorization

- **Psychotherapy Notes:** Most uses and disclosures of psychotherapy notes by our mental health counselor that are kept apart from the rest of your record require your authorization.
- **Other Uses and Disclosures:** Uses and disclosures other than those described in this notice will only be made with our written authorization.

YOUR RIGHTS REGARDING HEALTH INFORMATION ABOUT YOU:

You have the following rights regarding health information we maintain about you:

- **Right to Inspect and Copy.** You have the right to inspect and copy your health information for a fee. We may deny inspection and copying in limited circumstances.
- **Right to Amend.** You may ask, in writing, for us to amend your healthcare information. We may deny your request for an amendment in certain circumstances.
- **Right to an Accounting of Disclosures.** You have the right to request, in writing, an accounting of our disclosures of your health information.
- **Right to Request Restrictions.** You have the right to request, in writing, a restriction of our uses or disclosure of our health information for treatment, payment or health care operations. We are not required to agree to such restriction unless the disclosure is to a health plan for payment or health care operations and pertains solely to an item or service for which you have paid out-of-pocket in full.
- **Right to Request Confidential Communications.** You have the right to request, in writing, that we communicate with you about health matters in a certain way to maintain confidentiality. We will agree to reasonable communication requests.
- **Right to Receive Notification of a Breach.** You have the right to be notified if we discover a breach of your unsecured health information.
- **Right to a Paper Copy of This Notice.** At any time, you have the right to a paper copy of this notice, even if you have agreed to receive this notice electronically.

Name _____

Signature _____

Date _____

Professional Disclosure Statement

Paula Cummings, LPC

21 Hawthorne Street, Medford, Oregon 97504

paulacummings.lpc@gmail.com

541-222-9043

Philosophy and Approach: I believe that the goal of therapy is to free individuals to live out their potential in life and help them to enjoy relationships more fully. I seek to collaborate with individuals and their families to resolve inner and relational conflicts. Essential to my approach is the importance of establishing rapport, trust and a working relationship with my clients.

Formal Education and Training: I am a Licensed Professional Counselor (LPC) with a Master's Degree in Community Counseling from Northwest Christian University. It is my practice to provide an environment in which individuals and families feel safe and respected. I have extensive experience working with children and families with behavior difficulties, anxiety and depression, among other issues. I have training and certification in various evidence based practices including Parent-Child Interaction Therapy (PCIT), Eye Movement Desensitization and Reprocessing (EMDR), Cognitive Behavioral Therapy (CBT), Collaborative Problem Solving (CPS) and Mindfulness. As a licensed professional counselor, I am required to complete 40 hours of continuing education every 2 years.

Code of Ethics Adherence: I will abide by the code of Ethics of the Oregon Board of Licensed Professional Counselors and Therapists and the AMHCA, the American Counseling Association.

Fees: I accept insurance from a number of providers at the rate of:

- \$215 for an initial intake
- \$165/60 minute individual session
- \$225/75 minute family session

As a client of an LPC you have the following rights:

- To expect that a licensee has met the minimal qualifications of training and experience required by state law;
- To examine public records maintained by the Board and to have the Board confirm credentials of a license;
- To obtain a copy of the code of ethics;
- To report complaints to the Board;
- To be informed of the cost of professional services before receiving the services;

To be assured of privacy and confidentiality while receiving services as defined by rule and law, including the following exceptions: (1) Reporting suspected child abuse; (2) Reporting imminent danger to client or others; (3) Reporting information required in court proceedings or by clients in insurance company, or other relevant agencies; (4) Providing information

concerning licensee case consultation or supervision; and (5) Defending claims brought by client against licensee;

- To be free from being the object of discrimination on the basis of race, religion, gender, or other unlawful category while receiving services.

You may contact the Board of Licensed Professional Counselors and therapists at:

3218 Pringle Rd SE #20 Salem, OR 97302-6312. Telephone: (503)

378-5499 Email: lpc.lmft@state.or.us Website: www.oregon.gov/OBLPCT

INFORMED CONSENT FOR TELEPSYCHOLOGY

This Informed Consent for Telepsychology contains important information focusing on doing psychotherapy using the phone or the Internet. Please read this carefully, and let me know if you have any questions. When you sign this document, it will represent an agreement between us.

BENEFITS & RISKS OF TELEPSYCHOLOGY

Telepsychology refers to providing psychotherapy services remotely using telecommunications technologies, such as video conferencing or telephone. One of the benefits of telepsychology is that the client and clinician can engage in services without being in the same physical location. This can be helpful in ensuring continuity of care when we are being asked to practice *social distancing*. Telepsychology, however, requires technical competence on both our parts to be helpful. Although there are benefits of telepsychology, there are some differences between in-person psychotherapy and telepsychology, as well as some risks. For example:

- **RISKS TO CONFIDENTIALITY:** Because telepsychology sessions take place outside of the therapist's private office, there is potential for other people to overhear sessions if you are not in a private place during the session. As your psychotherapist, I will take reasonable steps to ensure your privacy. But it is important for you to make sure you find a private place for our session where you will not be interrupted. It is also important for you to protect the privacy of our session on your cell phone or other device. You should participate in therapy only while in a room or area where other people are not present and cannot overhear the conversation.
- **ISSUES RELATED TO TECHNOLOGY:** There are many ways that technology issues might impact telepsychology. For example, technology may stop working during a session, other people might be able to get access to our private conversation, or stored data could be accessed by unauthorized people or companies.
- **CRISIS MANAGEMENT & INTERVENTION:** Usually, I will not engage in telepsychology with clients who are currently in a crisis situation requiring high levels of support and intervention. Before engaging in telepsychology, we will develop an emergency response plan to address potential crisis situations that may arise during the course of our telepsychology work.
- **EFFICACY:** Most research shows that telepsychology is about as effective as in-person psychotherapy. However, some therapists believe that something is lost by not being in the same room. For example, there is debate about a therapist's ability to fully understand non-verbal information when working remotely.

ELECTRONIC COMMUNICATIONS

We will decide together which kind of telepsychology service to use. You may have to have certain computer or cell phone systems to use telepsychology services. You are solely responsible for any cost to you to obtain any necessary equipment, accessories, or software to take part in telepsychology.

Treatment is most effective when clinical discussions occur at your regularly scheduled sessions. But if an urgent issue arises, you should feel free to attempt to reach me by phone or text. I will try to return your call within 24 hours except on weekends and holidays. If you are unable to reach me and feel that you cannot wait for me to return your call, contact your family physician or the nearest emergency room and ask for the psychologist or psychiatrist on call. If I will be unavailable for an extended time, I will provide you with the name of a colleague to contact in my absence if necessary.

CONFIDENTIALITY

I have a legal and ethical responsibility to make my best efforts to protect all communications that are a part of our telepsychology. However, the nature of electronic communications technologies is such that I cannot guarantee that our communications will be kept confidential or that other people may not gain access to our communications. I will try to use updated encryption methods, firewalls, and back-up systems to help keep your information private, but there is a risk that our electronic communications may be compromised, unsecured, or accessed by others. You should also take reasonable steps to ensure the security of our communications (for example, only using secure networks for telepsychology sessions and having passwords to protect the device you use for telepsychology).

The extent of confidentiality and the exceptions to confidentiality that I outlined in my Informed still apply in telepsychology. Please let me know if you have any questions about exceptions to confidentiality.

EMERGENCIES & TECHNOLOGY

Assessing and evaluating threats and other emergencies can be more difficult when conducting telepsychology than in traditional in-person therapy. To address some of these difficulties, we will create an emergency plan before engaging in telepsychology services. I will ask you to identify an emergency contact person who is near your location and who I will contact in the event of a crisis or emergency to assist in addressing the situation.

If the session is interrupted for any reason, such as the technological connection fails, and you are having an emergency, do not call me back; instead, call 911, **Jackson County Crisis Line (541-774-8201)**, or go to your nearest emergency room. Call me back after you have called or obtained emergency services.

If the session is interrupted and you are not having an emergency, disconnect from the session and I will wait two (2) minutes and then re-contact you via the telepsychology platform on which we agreed to conduct therapy. If you do not receive a call back within two (2) minutes, then call me on the phone number I provided you (541-222-9043).

If there is a technological failure and we are unable to resume the connection, you will only be charged the pro-rated amount of actual session time.

FEES

The same fee rates will apply for telepsychology as apply for in-person psychotherapy.

RECORDS

The telepsychology sessions shall not be recorded in any way unless agreed to in writing by mutual consent. I will maintain a record of our session in the same way I maintain records of in-person sessions in accordance with my policies.

INFORMED CONSENT

This agreement is intended as a supplement to the general informed consent that we agreed to at the outset of our clinical work together and does not amend any of the terms of that agreement.

Your signature below indicates agreement with its terms and conditions.

Client

Date

Therapist/ Counselor

Date